



Terms of Use (E-Commerce)

These Terms of Use (E-Commerce) represent a contract between the User, and Huron University College ("Huron").

The "User" is defined as any person who inputs the information and clicks the submit button that is part of the e-commerce payment gateway.

By using the E-Commerce system, the User agrees to these terms. Specifically, the User acknowledges and agrees that:

1. they are using a third-party payment gateway (Authorize.Net) that will process the credit card(s) and direct the payment to Huron;
2. the information provided by the User is true and correct;
3. the information provided will be sent through the payment gateway service provider and received by Huron;
4. the User is authorized to use the credit card to make the payment(s);
5. the User acknowledges that the Service Fee is non-refundable and is applied for the purpose of using the E-Commerce system;
6. the Service Fee shows as a separate value on all receipts;
7. should the User not want to pay the Service Fee, other payment options are available, please contact the unit directly or visit their webpage for additional information;
8. the payment(s) made are subject to the refund policies and/or schedules that coincide with the payment type (residence, tuition, merchandise, etc.), which are available to you through the applicable unit or webpage;
9. any requests for refunds should be directed to the unit for which the payment was intended and may be subject to further policy considerations not mentioned here;
10. the User will receive an email confirmation of payment received through Authorize.Net and/or the software platform through which the information is sent;
11. all software platforms through which payments are processed and personal information gathered are configured to protect the privacy of the User;
12. non-student information, if provided, may be recorded by Huron for future communication and marketing initiatives which recipients will have the option of opting out of should they choose;
13. the terms of use are subject to change without written notice to Users;
14. they are liable for any fees accrued or still owing in the event that a credit card payment is declined for whatever reason;
15. if payment is made in any currency other than CAD, the User is responsible for any conversion costs associated with their banking institution;
16. these terms relate specifically to each payment type below and do not supersede other terms and conditions, or contractual obligations, not listed here;
17. Huron is not liable for any errors, malfunctions, or other losses or costs associated with or incurred by the User arising from the User's use of any third party payment system;

Residence Payments

18. payments made through StarRez use the Authorize.Net payment gateway and the User's non-financial information provided through the application is stored in StarRez;



19. residence deposits are non-refundable except where otherwise provided for in accordance with the refund policy;

Tuition Payments

20. the User is responsible for ensuring the correct amount was applied to the tuition balance owing as it appears in the Student Portal and will contact Huron directly as soon as possible if any discrepancy is noted.
21. the User will allow for up to five business days processing time for the balance to be applied to the Student Portal.
22. should the amount owing be overpaid, students may contact Student Accounts to request a refund which may take up to 90 days to process;
23. all payments will be applied to outstanding balances first and then to the current balance, even if this is not directly reflected in the Student Portal (should this be the case, the User will receive a notification from Huron stating this);
24. tuition deposits are non-refundable except where otherwise provided for in accordance with the refund policy available by contacting Huron or as may be available on its webpage from time to time;

Merchandise Payments

25. shipping fees charged for merchandise to be sent by mail or courier are non-refundable;
26. payments made through the Huron WooCommerce site use the Authorize.Net payment gateway and the User's non-financial information provided through the application is stored in WordPress;
27. merchandise refunds are subject to the refund policy specific to the type of item purchased that is implemented by Huron from time to time;

Parking Payments

28. payments made through the Parking Services form use the Authorize.Net payment gateway and the User's non-financial information is received by Huron via JotForm;

Meal Plan Payments

29. meal plan purchases are non-refundable except where otherwise provided for in accordance with the purchase and/or use policy;
30. any payments for food or services made through the dining hall that are not covered in the meal plan are subject to the terms and conditions of the dining hall service provider which are available upon request from such service provider;

Event Payments

31. payments made through the online event registration platform use the Authorize.Net payment gateway and the User's non-financial information is stored in EventPro;

Library Payments

32. payments made through the library for the purchase of merchandise fall under the above terms;

33. copy cards or other per-use services purchased fall under the terms and refund policies related specifically to each item purchased;
34. payments made through the library for borrowing fines, penalties, or other items for which the funds are transferred to Western University, are subject to the policies and requirements governed by Western Libraries.