Course Outline
Faculty of Arts and Social Science, Huron University College

1.0 BASIC COURSE INFORMATION

MANAGEMENT AND ORGANIZATIONAL STUDIES
Organizational Behavior – MOS 2181B 551

Winter / Spring 2023

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
<th>Class Location</th>
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<tbody>
<tr>
<td>Tuesday</td>
<td>10:30 a.m. – 11:30 a.m.</td>
<td>HURON-H221</td>
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<tr>
<td>Thursday</td>
<td>9:30 a.m. – 11:30 a.m.</td>
<td>HURON-H221</td>
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Instructor: Shannon Millman
E-Mail: smillma3@uwo.ca

Webpage: http://owl.uwo.ca (you need to use your UWO login id and password)

Office Hours: Flexible office hours by appointment. Please email me to determine a mutually beneficial time. Office meetings are conducted virtually over Zoom- providing more flexibility for meetings.

NOTE: Lectures will highlight aspects of the weekly readings and drive deep discussion with critical thinking. I DO NOT TEACH TO THE TEXTS. You are responsible for reading, considering, and applying the material in the chapter and the supplementary material presented during the lecture.

EQUITY, DIVERSITY, AND INCLUSION

The inclusion of all people is a key commitment of this course and society more broadly. This course is a safe space for learning and aims to provide an inclusive environment, and an equitable approach to encourage and value the diverse perspectives of all students.

Diversity of thought leads to innovative solutions which leads to more successful outcomes for all.

All students will be treated and will treat others with dignity and respect. This will include, but is not limited to, practices such as the use of preferred pronouns, gender-neutral language, and contributing to an inclusive collaborative environment where all can contribute while being their authentic selves.

Definitions of inclusion, equity, and diversity and related resources are found in an OWL link in your course.
OWL

- The course website on OWL will be used for course announcements, content (articles for reading), assignment submissions, and grade management.

- You are responsible for checking OWL and your UWO mail regularly for course communications.

- All course assignments must be submitted through OWL and plagiarism software will be used (Turnitin).

2.0 CALENDAR COURSE DESCRIPTION

A multidisciplinary approach to the study of human behavior in organizations from the individual, group and organizational levels of explanation.

**Antirequisite(s)** at Main campus: MOS 2180.

**Antirequisite(s)** at Brescia, Huron, King's campus: MOS 2180, and King's MOS 2190A/B Special Topics, 2010-11 ONLY.

**Prerequisite(s):** Enrolment in BMOS or Music Administrative Studies (MAS).

**Extra Information:** 3 lecture hours

3.0 COURSE OBJECTIVES

This course introduces the student to multidisciplinary approaches to human behaviour in organizational settings. Attention will be paid to both public and private sector organizations. This course uses a variety of teaching methods. Lecture sessions are coupled with experiential learning techniques (e.g., cases, role plays, videos, simulations, and discussion groups) and audio-visual materials to facilitate understanding of the concepts of the course and to demonstrate their application to organizational management situations typically experienced in organizations.

The course addresses four key topic areas:

1) *Understanding individuals and teams in the workplace.* To function in today’s changing workplace, you need to understand individual differences, engagement, motivation, and rewards, and working in groups. You will start collaborating and working in groups during this part of the term.

2) *Communication effectiveness:* Important aspects of working with others include knowing how to effectively communicate, listen to and give feedback, make decisions, handle conflict, and negotiate. You will learn how to deal with conflict and communicate feedback to others during this part of the term, and in the process of working on your group project, where you will experience many opportunities for negotiation.
3) **Designing and changing organizations.** Organizations are continuously evolving to remain competitive. Effective organizations adjust their structure, strategies and approaches to continue achieving the goals of the organization. You will learn about organizational structure, job design, culture, and change during this part of the term.

4) **Leading others.** One important aspect of being a leader is understanding how to lead, develop, and position others to thrive. During this part of the term, you will learn about leadership vs. management, and reflect on how to lead effectively, equitably, and inclusively for strong individual and organizational performance.

### 3.0 LEARNING OUTCOMES

1. Increase understanding of organizational behaviour through the exploration of conceptual frameworks and application to current industry trends and organizational challenges.

2. Practice identifying and addressing workplace challenges as individuals and in groups.

3. Activate critical thinking, an analytical approach, and an innovative perspective to consider significant issues facing organizational stakeholders—both current and future.

### 4.0 COURSE EXPECTATIONS

1. **Attendance:** Students are expected to attend the in-person classroom lectures. If this is not possible, you are responsible for reviewing the course materials and consulting with me regarding how to remain current in the learning schedule.

2. **Preparation:** Students are expected to have accessed and read all assigned materials and activities (texts, readings, etc.) **prior to classes.**

3. **Contribution:** Individual contributions may consist of posing and responding to questions; interrogating scholarly literature sources, analyzing, and contextualizing course content, summarizing key concepts; engaging in class discussions, presenting relevant additional references, examples, situations, and otherwise enriching the learning experience in the class in meaningful ways.

4. **Group Work:** In this course you will be assigned to a group for the purpose of working together on class activities. The group is expected to manage all of its organizational/logistical (when, where, how) and work assignment tasks with fairness and respect. All members are expected to contribute equitably.

### 5.0 COURSE MATERIALS

This course uses only open educational resources. There are no costs for course materials for this course. All required reading materials are located on the OWL site.

### 5.1 WEEKLY READINGS

Refer to the weekly readings (posted on OWL) and other open educational resources related to the weekly topics.
Additional Support Materials

Reading Skills: Getting started: looking at academic and specialist sources:

https://news.fiu.edu/2020/top-tips-to-master-college-level-reading

Reading Skills: Getting started: looking at academic and specialist sources:

Prerequisite and Antirequisite Information:
Students are responsible for ensuring that they have successfully completed all course prerequisites and that they have not completed any course antirequisites. Unless you have either the requisites for this course or written permission from your Dean to enroll in it, you may be removed from this course and it will be deleted from your record. This decision may not be appealed. You will receive no adjustment to your fees in the event that you are dropped from a course for failing to have the necessary prerequisites.

6.0 METHOD OF EVALUATION

<table>
<thead>
<tr>
<th>Evaluation</th>
<th>Percentage</th>
<th>Date/Time/Location</th>
<th>Information</th>
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<tbody>
<tr>
<td>Weekly Readings Discussion/Forums</td>
<td>30%</td>
<td>Must be submitted to appropriate weekly assignment tab by provided deadlines.</td>
<td>Apply the assigned weekly readings and class learnings.</td>
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<td></td>
<td>First 6 weeks =15%</td>
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<tr>
<td>Data Driven Decisions: OB Assessment Assignment</td>
<td>10%</td>
<td>Must be submitted to the appropriate assignment tab by February 3rd.</td>
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<tr>
<td>Reflective Essay</td>
<td>25%</td>
<td>Submit to appropriate assignment tab. First OPTIONAL opportunity submission by March 3rd for return by March 17th Final copy due April 10th (last day of classes).</td>
<td>1 OPTIONAL opportunity for advance submission</td>
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<tr>
<td>Group Project – “Project Elevate”</td>
<td>35%</td>
<td>Group Presentation of Task 2: Week of February 13th Group Presentation of Task 3: Week of March 20th Submission of final individual document to appropriate assignment tab by April 10th (last day of classes).</td>
<td>Group presentation and individual document submission Participation by all group members.</td>
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<tr>
<td>Date</td>
<td>Topics</td>
<td>Required Readings</td>
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| Week 1     | Lecture and Discussion:                                                | A Framework for Organizational Analysis  
Support / Assignment Resources:  
| Jan 10 & 12| • Course overview                                                      | Organizational Behaviour and Management  
Organizational Behaviour Open Source Text: *Chapter 1 Management and Organizational Behaviour*. http://cnx.org/content/col29124/1.5 |
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<tr>
<th>Week 2</th>
<th>Assessing Org’l Behaviour Challenges &amp; Leadership Theories</th>
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<tr>
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<td>Support Resources:</td>
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<td>Catalyst Assessment: Are You an Inclusive Leader (included in Week 2 Assignment Folder)</td>
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<td>Catalyst Inclusive Leadership Action Debrief (included in class lecture slides posted on Owl)</td>
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<td></td>
<td>Organizational Behaviour Open Source Text: <em>Chapter 12 Leadership</em>. <a href="http://cnx.org/content/col29124/1.5">http://cnx.org/content/col29124/1.5</a></td>
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<th>Week 3</th>
<th>Organizational Configurations and Understanding Teams</th>
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<td>Organizational Behaviour Open Source Text: <em>Chapter 10 Understanding and Managing Working Teams</em>. <a href="http://cnx.org/content/col29124/1.5">http://cnx.org/content/col29124/1.5</a></td>
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<tr>
<td></td>
<td>Organizational Behaviour Open Source Text: <em>Chapter 16 Organizational Structure and Change (sections 16.1 and 16.2)</em>. <a href="http://cnx.org/content/col29124/1.5">http://cnx.org/content/col29124/1.5</a></td>
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<th>Week 4</th>
<th>Organizational Goals and Effectiveness</th>
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<tr>
<td></td>
<td>Izhar, T. A. T., Torabi, T., &amp; Bhatti, M. I. (2017). An ontology-based goal framework to evaluate the level of the</td>
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Organizational Behaviour Open Source Text: *Chapter 7 Work*

Motivation for Performance [http://cnx.org/content/col29124/1.5](http://cnx.org/content/col29124/1.5) |


Organizational Behaviour Open Source Text: *Chapter 5 Diversity in Organizations*. [http://cnx.org/content/col29124/1.5](http://cnx.org/content/col29124/1.5) |


Organizational Behaviour Open Source Text: *Chapter 13
Organizational Power and Politics*

http://cnx.org/content/col29124/1.5

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<tr>
<th>Week 9 Mar 14 &amp; 16</th>
<th>Strategic Communications</th>
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<tr>
<td>Spaho, K., M.A. (2010) <em>Organizational communication as key factor of company success</em>. University of Zagreb, Faculty of Economics and Business.</td>
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Organizational Behaviour Open Source Text: *Chapter 11
Communication*. http://cnx.org/content/col29124/1.5
Organizational Behaviour Open Source Text: *Chapter 18 Stress and Wellbeing.* [http://cnx.org/content/col29124/1.5](http://cnx.org/content/col29124/1.5)  
Support Resources:  
Workplace Strategies for Mental Health [https://www.workplacestrategiesformentalhealth.com/](https://www.workplacestrategiesformentalhealth.com/) |
| --- | --- | --- |
Organizational Behaviour Open Source Text: *Chapter 16 Organizational Structure and Change (section 16.3).* [http://cnx.org/content/col29124/1.5](http://cnx.org/content/col29124/1.5) |
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<tr>
<th>Week 12</th>
<th>Bringing it all together:</th>
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Closing discussion and course feedback process.

**Summary of Important Dates (Other than project deadlines)**
Monday January 9, 2023 Classes Resume
February 19 – February 26, 2023 Spring Reading Week
March 7, 2023 Last Day to drop a second-term course without penalty
April 10, 2023 Last Day of Classes

*Note: Additional important term dates will also be included in the course calendar on the OWL site.*
8.0 Appendix to Course Outlines: Academic Policies & Regulations Fall/Winter 2022-2023

Huron will continue to follow the guidance of public health and government officials. It is anticipated that there will be no disruptions to in-person instruction. This is subject to change.

**Student Code of Conduct**
Membership in the community of Huron University College and Western University implies acceptance by every student of the principle of respect for the rights, responsibilities, dignity and well-being of others and a readiness to support an environment conducive to the intellectual and personal growth of all who study, work and live within it. Upon registration, students assume the responsibilities that such registration entails. While in the physical or online classroom, students are expected to behave in a manner that supports the learning environment of others. Please review the Student Code of Conduct at: https://huronatwestern.ca/sites/default/files/Res%20Life/Student%20Code%20of%20Conduct%20Revised%20September%202019.pdf.

**Prerequisite and Antirequisite Information**
Students are responsible for ensuring that they have successfully completed all course prerequisites and that they have not completed any course antirequisites. Unless you have either the requisites for this course or written special permission from your Dean to enroll in it, you may be removed from this course and it will be deleted from your record. This decision may not be appealed. You will receive no adjustment to your fees in the event that you are dropped from a course for failing to have the necessary prerequisites.

**Attendance Regulations for Examinations**
A student is entitled to be examined in courses in which registration is maintained, subject to the following limitations:

1) A student may be debarred from writing the final examination for failure to maintain satisfactory academic standing throughout the year.

2) Any student who, in the opinion of the instructor, is absent too frequently from class or laboratory periods in any course will be reported to the Dean of the Faculty offering the course (after due warning has been given). On the recommendation of the Department concerned, and with the permission of the Dean of that Faculty, the student will be debarred from taking the regular examination in the course. The Dean of the Faculty offering the course will communicate that decision to the Dean of the Faculty of registration.

Review the policy on Attendance Regulations for Examinations here: Academic Calendar - Western University (uwo.ca)
Statement on Academic Offences
Scholastic offences are taken seriously and students are directed to read the appropriate policy, specifically, the definition of what constitutes a Scholastic Offence, at the following website: Academic Calendar - Western University (uwo.ca). The appeals process is also outlined in this policy as well as more generally at the following website: https://www.uwo.ca/univsec/pdf/academic_policies/appeals/appealsundergrad.pdf.

Turnitin.com
All required papers may be subject to submission for textual similarity review to the commercial plagiarism detection software under license to the University for the detection of plagiarism. All papers submitted for such checking will be included as source documents in the reference database for the purpose of detecting plagiarism of papers subsequently submitted to the system. Use of the service is subject to the licensing agreement, currently between The University of Western Ontario and Turnitin.com (http://www.turnitin.com).

Statement on Use of Electronic Devices
It is not appropriate to use electronic devices (such as, but not limited to, laptops, tablets, cell phones) in the classroom for non-classroom activities. Such activity is disruptive and distracting to other students and to the instructor, and can inhibit learning. Students are expected to respect the classroom environment and to refrain from inappropriate use of technology and other electronic devices in class.

Statement on Use of Personal Response Systems (“Clickers”)
Personal Response Systems (“clickers”) may be used in some classes. If clickers are to be used in a class, it is the responsibility of the student to ensure that the device is activated and functional. Students must see their instructor if they have any concerns about whether the clicker is malfunctioning. Students must use only their own clicker. If clicker records are used to compute a portion of the course grade:
- the use of somebody else’s clicker in class constitutes a scholastic offence
- the possession of a clicker belonging to another student will be interpreted as an attempt to commit a scholastic offence.

Academic Consideration for Missed Work
All students pursuing academic consideration, regardless of type, must contact their instructors no less than 24 hours following the end of the period of absence to clarify how they will be expected to fulfill the academic responsibilities missed during their absence. Students are reminded that they should consider carefully the implications of postponing tests or midterm exams or delaying submission of work, and are encouraged to make appropriate decisions based on their specific circumstances.

Students who have conditions for which academic accommodation is appropriate, such as disabilities or ongoing or chronic health conditions, should work with Accessible Education Services to determine appropriate forms of accommodation. Further details concerning policies and procedures may be found at: http://academicsupport.uwo.ca/.
Policy on Academic Consideration for a Medical/ Non-Medical Absence

(a) Consideration on Medical Grounds for assignments worth less than 10% of final grade: Consult Instructor Directly and Contact Academic Advising

When seeking consideration on medical grounds for assignments worth less than 10% of the final course grade, the student should contact the instructor directly. The student need only share broad outlines of the medical situation. The instructor may require the student to submit documentation to the academic advisors, in which case she or he will advise the student and inform the academic advisors to expect documentation. If documentation is requested, the student will need to complete and submit the Student Medical Certificate. The instructor may not collect medical documentation. The advisors will contact the instructor when the medical documentation is received, and will outline the severity and duration of the medical challenge as expressed on the Student Medical Certificate and in any other supporting documentation. The student will be informed that the instructor has been notified of the presence of medical documentation, and will be instructed to work as quickly as possible with the instructor on an agreement for accommodation.

(b) Medical Grounds for assignments worth 10% or more of final grade: Go Directly to Academic Advising

University Senate policy, which can be found at Academic Calendar - Western University (uwo.ca) requires that all student requests for accommodation on medical grounds for assignments worth 10% or more of the final grade be made directly to the academic advising office of the home faculty (for Huron students, the “home faculty” is Huron), with supporting documentation in the form (minimally) of the Senate-approved Student Medical Certificate found at: https://www.uwo.ca/univsec/pdf/academic_policies/appeals/medicalform.pdf.

The documentation is submitted in confidence and will not be shown to instructors. The advisors will contact the instructor when the medical documentation is received, and will outline the severity and duration of the medical challenge as expressed on the Student Medical Certificate and in any other supporting documentation. The student will be informed that the instructor has been notified of the presence of medical documentation, and will be instructed to work as quickly as possible with the instructor on an agreement for accommodation. The instructor will not normally deny accommodation where appropriate medical documentation is in place and where the duration it describes aligns with the due date(s) of assignment(s). Before denying a request for accommodation on medical grounds, the instructor will consult with the Dean. The instructor’s decision is appealable to the Dean.

c) Consideration on Non-Medical Grounds: Consult Huron Support Services/Academic Advising, or email huronsss@uwo.ca.

Students seeking academic consideration for a non-medical absence (e.g. varsity sports, religious, compassionate, or bereavement) will be required to provide appropriate documentation. All consideration requests must include a completed Consideration Request Form. Late penalties may apply at the discretion of the instructor.

Please review the full policy on Academic Consideration for medical and non-medical absence at: accommodation_medical.pdf (uwo.ca). Consult Huron Academic Advising at huronsss@uwo.ca for any further questions or information.
Support Services
For advice on course selections, degree requirements, and for assistance with requests for medical accommodation, students should email an Academic Advisor in Huron’s Student Support Services at huronsss@uwo.ca. An outline of the range of services offered is found on the Huron website at: https://huronatwestern.ca/student-life/student-services/.

Department Chairs, Program Directors and Coordinators are also able to answer questions about individual programs. Contact information can be found on the Huron website at: https://huronatwestern.ca/contact/faculty-staff-directory/.

If you think that you are too far behind to catch up or that your workload is not manageable, you should consult your Academic Advisor. If you are considering reducing your workload by dropping one or more courses, this must be done by the appropriate deadlines. Please refer to the Advising website, https://huronatwestern.ca/student-life/student-services/academic-advising/ or review the list of official Sessional Dates on the Academic Calendar, available here: http://www.westerncalendar.uwo.ca/SessionalDates.cfm.

You should consult with the course instructor and the Academic Advisor who can help you consider alternatives to dropping one or more courses. Note that dropping a course may affect OSAP and/or Scholarship/Bursary eligibility.

Huron University College Student Council: https://huronatwestern.ca/student-life/beyond-classroom/hucsc/
Western USC: http://westernusc.ca/your-services/#studentservices

Wellness and Health Supports at Huron and Western
University students may encounter setbacks from time to time that can impact academic performance. Huron offers a variety of services that are here to support your success and wellbeing. All Huron staff and faculty have received training on responding to disclosures of Gender-Based Sexual Violence (GBSV); students should know that the Community Safety Office is a resource for survivors, providing support and, if desired, guidance while referring them to the further supports that they may require. Please visit https://huronatwestern.ca/student-life-campus/student-services/wellness-safety for more information or contact staff directly:

Wellness Services:
huronwellness@huron.uwo.ca Community Safety Office: safety@huron.uwo.ca
Additional supports for Health and Wellness may be found and accessed at Western through, https://www.uwo.ca/health/.

Western Calendar - Policy Pages -
Academic Calendar - Western University (uwo.ca)